

QUALITY AND ENVIRONMENTAL POLICY AND OBJECTIVES

The basic target focus of Iskra ISD Group is the production and sales of products and services that meet the needs of the customers and ensure business performance. We aim to achieve this with a partnership between all stakeholders.

In our companies we implement a system of quality management according to the ISO 9001, IATF 16949, and ISO 14001 standards, and in accordance with the ISO/IEC 17025 standard in the metrology laboratory.

Our efforts are based on the following principles:

- We meet the wishes and needs of our customers. We offer them full support in the development and project work. We are aware that our customers most value:
 - a constant and high quality of the products,
 - respecting delivery deadlines,
 - competitive product prices.
- We measure and achieve the set objectives, upgrade and constantly improve them, with the purpose of achieving a "zero error" objective.
- We increase the motivation for quality and environment protection in all our employees with the planned and continuous training, stimulating incentives, and the promotion of quality and environment protection.
- We encourage innovative activities and teamwork.
- Each worker is aware of their responsibility for the quality of their work and participates in the team solving of daily challenges in their capacity.
- We care for a healthy and safe work environment.
- In the environmental management system, the environmental objectives relate to the following groups of environmental aspects:
the consumption of raw materials and energy, the creation of waste, and emissions into the environment.
- We are committed to fulfil the legal and other obligations, to the protection of the environment, continuous improvement, and prevention of pollution.

**THE QUALITY AND ENVIRONMENTAL POLICY IS A COMMITMENT OF ALL OF US INVOLVED
IN THE BUSINESS SYSTEM OF ISKRA ISD GROUP.**

Kranj, on 8/8/2017

Igor Hafnar, General manager

